

Customer details								
<b>Title</b> <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Dr <input type="checkbox"/> Other (Please specify)								
Surname								
First names								
Identity/passport number								
Date of birth (YYYY-MM-DD)					Mobile number			
Email address								
CIF Number <input type="text"/>								
Internet banking/Mobile banking (WAP and USSD) Registration								
Internet banking user ID/CIF ID								
<input type="checkbox"/> Registration			<input type="checkbox"/> De-registration					
Reason for de-registration								
Internet banking password								
<input type="checkbox"/> Password received			<input type="checkbox"/> Password reset			<input type="checkbox"/> Re-issue of user name		
Declaration of password secrecy								
I, _____ (full names) undertake to be held solely responsible for my password issued and therefore it should not be told to anyone under any circumstances.								
MyUpdates (SMS and email alerts) - Registration								
<input type="checkbox"/> Registration			<input type="checkbox"/> De-registration			<input type="checkbox"/> Notification		
Reason for de-registration								
Alert schemes (Please tick)								
	Account number	Threshold limit	Default	Transactional	Value added	Cheque	Loan	E-Banking
1	<input type="text"/>		✓					
2	<input type="text"/>		✓					
3	<input type="text"/>		✓					
4	<input type="text"/>		✓					
5	<input type="text"/>		✓					
6	<input type="text"/>		✓					
<b>Preferred contact times</b> <input type="checkbox"/> Any time (24 x 7) <input type="checkbox"/> Extended hours (6am to 10pm) <input type="checkbox"/> Office hours (8am to 5pm)								

\*This limit defines when you will receive alerts.

## Alerts scheme details

### Default Alerts Scheme (Mandatory)

- ✓ Birthday alert
- ✓ Welcome alert
- ✓ Add/amend biller (via Internet banking) alert
- ✓ Add/amend beneficiary (via Internet banking) alert
- ✓ Login password expired (Internet banking)
- ✓ General/broadcast message alert
- ✓ Account opening alert
- ✓ Dormancy alerts (Inactive and full dormancy)
- ✓ Debit card collection alert
- ✓ PFM Category Threshold
- ✓ PFM Goal Management

### Cheque Alerts Scheme

- ✓ Cheque deposited alert
- ✓ Cheque returned alert

### Transactional Alerts Scheme (Mandatory)

- ✓ Cash withdrawal alert
- ✓ Point-of-sale purchase alert
- ✓ Beneficiary payment alert
- ✓ Biller payment alert
- ✓ Deposit alert
- ✓ Recurring transaction alert
- ✓ Mobile Top-Up Failed alert
- ✓ Future-dated payment alert

### Loan Alerts Scheme

- ✓ New loan disbursed alert
- ✓ Loan instalment overdue alert
- ✓ Loan repayment due alert
- ✓ Successful loan repayment alert

### Value-Added Alerts Scheme

- ✓ Send alert to beneficiary
- ✓ Deposit matured alert
- ✓ Deposit maturing (reminder) alert

### E-Banking Alerts Scheme

- ✓ Submit request successful alert
- ✓ Submit request failed alert
- ✓ User enabled alert
- ✓ Account opening alert
- ✓ Service request raised alert

By signing this form, I confirm that the attached terms and conditions have been explained to me and I understand them. I agree to abide by the undertakings contained in them

Signature

Date (YYYY-MM-DD)

## \*Additional contact details

Mobile number	Email address
1	
2	
3	
4	

**\*Note:** All alerts subscribed for will be sent to these mobile numbers and email addresses as well as your primary mobile number and email address, as supplied above.

## For bank use only

Registration recorded by

Date (YYYY-MM-DD)

Time