



STANBIC BANK NEW TARIFFS



Dear valued stakeholders, please be advised of the reviewed charges for the following transactions and services with effect from 18 April 2020.

TYPE OF BANK CHARGE	NEW CHARGES
RTGS (Interbank transfers)	1% min \$30, max \$200
Internal transfers (on digital platforms)	0.5% min \$20, max \$100
ZIPIT transfers	1% min \$20, max \$100
Rejected RTGS	ZWL50
RTGS Recall Charge - initiated by customer	ZWL200
Erroneous Incoming RTGS Sending Back to Sender Bank Charge	ZWL50
MANUAL INTER ACCOUNT TRANSFERS (Transfer between Stanbic Accounts)	
Inter Account Personal	ZWL150.00 per transaction
Inter Account Business	ZWL150.00 per transaction
Manual RTGS	Flat ZWL250
ZIMSWITCH POS TRANSACTION FEES	
ZimSwitch POS Purchase below \$20	\$2.00
ZimSwitch POS Purchase above \$20	0.5% min ZWL10 max ZWL150.00
Zimswitch Balance Enquiry	ZWL2.00
Zimswitch POS purchase insufficient funds	ZWL\$5.00
VISA BLUE AND VISA SILVER CARD	
New/Replacement of Chip Card)	ZWL60.00
Monthly Card Maintenance	ZWL 10.00
VISA Gold Card	
New/Replacement of existing Chip Card	ZWL80.00
Monthly Card Maintenance	ZWL20.00
VISA Platinum Card	
New/Replacement of Chip Card	ZWL100.00
Monthly Card Maintenance	ZWL30.00
MERCHANT POS ACQUIRING	
POS Hire (Special events)	ZWL500.00
Zimswitch POS Transaction fees	1% - 3% minimum ZWL500
International VISA, MasterCard & UPI	2.5% - 3%
DIGITAL BANKING	
Bill payments on mobile banking	ZWL7.00 per transaction
ZESA Prepaid Token Purchase	ZWL7.00 per transaction
Bank to Wallet	2% min ZWL10
Airtime and Data purchase	1% min ZWL0.50, max ZWL1
Balance inquiry and mini statement request	ZWL2.00
SERVICE FEES	
Personal Blue	ZWL10.00
Personal – Silver	ZWL50.00
Personal - Executive Banking	ZWL90.00
Personal - Private Banking	ZWL200.00
Business Banking	ZWL300.00
Corporate & Investment Banking	ZWL500.00
CASH WITHDRAWAL	
Cash withdrawal Fees over the counter	
- Personal	2.25% of amount withdrawn min ZWL5
- Business	2% of amount withdrawn min ZWL5
CURRENT ACCOUNTS	
Copy Statement per page	ZWL5.00
Over 4 mths per page	ZWL5.00
Mini statement (Personal)	ZWL5.00
Mini statement (Business)	ZWL5.00
Copy deposit slips	ZWL10.00
AUDITORS CERTIFICATES	
Certificate of balance	ZWL50.00
Auditors certified return	ZWL80.00
GUARANTEES	
Bid Bonds	2% min ZWL300.00
REPORTS	
Category report	ZWL20.00
Full general report	ZWL30.00
ENTERPRISE ONLINE	
Registration	Free
Funds transfer own accounts	Free
Stanbic to Stanbic payments	0.5% Min ZWL 10.00 Max ZWL 100.00
Stanbic to other banks (RTGS)	1% Min ZWL 20.00 Max ZWL 200.00
Balance and statement download	Free
ZESA Prepaid Token Purchase	ZWL 7.00
Airtime Purchases	Free
Monthly maintenance Fee:	
Commercial	ZWL 100.00 per month
Agribusiness	ZWL 100.00 per month
Enterprise Direct	ZWL 20.00 per month
DSTV Payment	US\$ 2.00
BUSINESS ONLINE	
Internal transfer/Inter Account Transfer	0.5% Min ZWL 20.00 Max ZWL 50.00
RTGS (Urgent)	1% min ZWL20 max ZWL100
Batches (Normal)	ZWL20
RTGS per bank (Normal)	ZWL50
BOL Monthly Fee	ZWL100
OTHER	
EcoCash Excesses Penalty Charge	ZWL 40.00
Photocopying	ZWL5.00
LENDING	
Minimum Lending rate	60%
Penalty Interest Rate	35%
Home Loan Application fees	ZWL1 500.00
Fixed Deposits	
	7% to 15%

Head Office: +263 242 759839
 Client Contact Centre: +263 242 79920051, +263 8677004288
 Tellular +263 772 703 281-84