# PRICING 2024 ACHIEVER BANKING

**EFFECTIVE APRIL, 2024** 

### TURN YESTERDAY'S DREAMS INTO REALITY, NOW

Stanbic Bank Achiever Banking is your right financial partner in every new step on your journey to success. From your start phase through to managing your daily finances, up to your growth prospects, we are there with you every step of the way.

We give you access to a wide range of banking services and features. This pricing guide will enable you to best understand the services provided as well as the cost associated with those services. All these fees apply from April, 2024.

### ACHIEVER BANKING PRODUCT SUITE



**Achiever Pass** An Achiever Current Account with a Chip & Pin International Visa debit card



#### Achiever Pav Ezwich

- Mobile Money · Cash to Account
- Remittances\*\*\*



#### Achiever Life\* Hospital Cash Cover: cash

back of GHS100 per day for 180 days\*

- Retrenchment Cover: GHS1000 per month for 3 months\*\*
- Discount on Motor **Insurance Purchase:** Up to 10%

Smart App

**Achiever Link** 

USSD mobile Banking

Internet Banking

E-statements

• Wide ATM reach

Workplace Banking

Sign up for free

Internet banking

Free inter-account

### **Achiever Cash**

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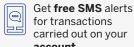
- Preapproved Salary Overdraft: Up to 50% of net monthly salary\*\*\*\*
- Lifestyle Loans approved in 24 hours
- 10% of the initial loan amount will be paid to the estate of the customer in the unfortunate event of the death of the account holder.

Free Mobile

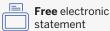
Banking

 Achiever Save: Target savings towards Weddings, Holidays, Graduation

### BENEFITS OF AN ACHIEVER BANKING ACCOUNT



for transactions carried out on your account.









Support



Cheque Book

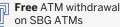
(50 Pages)



GHS 3,000

transfers

Free



POS/Online

Visa Card

- \* Applies to Bundle package
- \*\* Applied to permanently employed staff
- \*\*\* Remittance cash straight to account available for only Ria currently
- \*\*\*\* Preapproved OD applicable after 3rd consecutive salary Credit.
- Electronic transfers may be subject to the E-levy of 1% in line with the Electronic Transfer Levy (Amendment) Act 2022 (ACT 1089)



### **PAY AS YOU TRANSACT**

These fees are charged for transactions that are included in the bundle fee or when the maximum number of transactions included with the bundle has been exceeded.

| Pay as you Transact   | Achiever Pay As You Transact                                 | Achiever Bundle  |
|---|--|--|
| Current Account   | Achieven uy As rou munsuer                                   |  |
| Minimum Opening Amount  | GH¢100   | GH¢100   |
| Minimum Operating Balance                                     | N/A  | N/A  |
| Service Fee per month (Students)                              | GH¢5   | GH¢5   |
| Service Fee per month (FEA Current Accounts)                  | USD5, GBP2.58,<br>EUR3.66, ZAR50.57                          | USD5, GBP2.58,<br>EUR3.66, ZAR50.57                          |
| Achiever pay as you go  | GH¢14.99   | N/A  |
| Achiever monthly bundled fee                                  | N/A  | GH¢24.99   |
| Savings Account   |  |  |
| Minimum Opening Amount  | GH¢100   | GH¢100   |
| Minimum Operating Balance                                     | GH¢100   | GH¢100   |
| Minimum balance required to earn interest                     | Above GH¢1,000   | Above GH¢1,000   |
| Card Transactions   |  |  |
| VISA Debit Cards  |  |  |
| At bank's own ATM   | Free   | Free   |
| At other banks' ATM (Local)***                                | (1% of amount), min. GH¢15.00                                | (1% of amount), min. GHS 15.00                               |
| At other banks' ATM (International)                           | (1% of amount), min. GH¢30.00                                | (1% of amount), min. GH¢ 30.00                               |
| Balance enquiry at banks own ATM                              | Free   | Free   |
| Balance enquiry at other banks ATM                            | GH¢3.99  | GH¢3.99  |
| Balance enquiry at other banks ATM (International)            | GH¢3   | GH¢3   |
| Access Fee at Stanbic ATM (International Cardholders)         | GH¢25.99   | GH¢25.99   |
| Mini statement at Stanbic ATMs                                | Free   | Free   |
| Visa Blue   | GH¢15  | N/A  |
| Visa Silver   | N/A  | GH¢15  |
| Non collection of Debit cards (after 6 months)                | N/A  | N/A  |
| Card Quarterly Fees   | GH¢20  | GH¢20  |
| Payment via POS terminal / Internet/E-commerce                | Free   | Free   |
| Optional Issuer Fee / Currency Conversion Fees                | 7.50% of the exchange rate                                   | 7.50% of the exchange rate                                   |
| Fees for International Card transactions in Ghana Cedis (GHS) | 7.50% of the exchange rate                                   | 7.50% of the exchange rate                                   |
| Prepaid Cards   |  |  |
| Money Wallet Multi Currency Prepaid Card (Mastercard)         | 2% of load/reload value; min \$15,<br>EUR15, GBP10, ZAR 200. | 2% of load/reload value; min \$15,<br>EUR15, GBP10, ZAR 200. |
| Gh-Link Card  |  |  |
| New Card Issuance Fee   | GH¢ 10   | GH¢ 10   |
| Damaged, Lost or Stolen Cards                                 | GH¢ 10   | GH¢ 10   |
| Card Quarterly Fees   | GH¢ 10   | GH¢ 10   |
| Expired Card  | Free   | Free   |
| Forgotten Pin   | GH¢ 10   | GH¢ 10   |
| Payment via POS terminal / Internet/E-commerce                | Free   | Free   |
| At bank's own ATM   | Free   | Free   |
| At other banks' ATM   | GH¢ 3  | GH¢ 3  |
|   |  |  |

| Transaction Type  | Achiever Pay As You Transact        | Achiever Bundle                |
|---|-------------------------------------|--------------------------------|
| Reissue   |                                     |                                |
| Expired Card  | Free                                | Free                           |
| Forgotten PIN   | GH¢15                               | GH¢15                          |
| Damaged/Lost/Stolen Card                                    | GH¢15                               | GH¢15                          |
| Statement   | ·                                   |                                |
| E Statement   | Free                                | Free                           |
| Regular monthly statement                                   | Free                                | Free                           |
| Adhoc request (per page)                                    | GH¢5                                | GH¢5                           |
| Statement for Visa purposes (per page)                      | GH¢5                                | GH¢5                           |
| Standing order  |                                     |                                |
| Setup   | GH¢5                                | GH¢5                           |
| Internal (monthly)  | Free                                | Free                           |
| To other banks (monthly)                                    | GH¢3                                | GH¢3                           |
| Default - no funds  | GH¢5                                | GH¢5                           |
| Transfers   |                                     |                                |
| Transfers to other banks -ACH                               | GH¢5                                | GH¢5                           |
| Transfers to other banks - ACH (Express)                    | GH¢30                               | GH¢30                          |
| Near Real Time  | GH¢10                               | GH¢10                          |
| Swift-Local   | GH¢30                               | GH¢30                          |
| Direct Debit Presentment                                    | GH¢0.50                             | GH¢0.50                        |
| Salary processing into Stanbic account                      |                                     |                                |
| Manual  | Free                                | Free                           |
| Automated   | Free                                | Free                           |
| Cheques   | 014-50                              | 011.50                         |
| Cheque book (50 Pages)                                      | GH¢50                               | GH¢50                          |
| Counter cheques   | N/A                                 | N/A                            |
| Returned cheques (no funds)                                 | GH¢9                                | GH¢9                           |
| Returned cheques (post-dated)                               | Free                                | Free                           |
| Returned cheques (other technical reasons)                  | GH¢9                                | GH¢9                           |
| Special Clearing  | GH¢60                               | GH¢60                          |
| Stop Cheque/Payment   | GH¢30                               | GH¢30                          |
| Cheque/ voucher retrieval                                   | GH¢30                               | GH¢30                          |
| Others  |                                     |                                |
| Certification of Balance to Auditors                        | GH¢150                              | GH¢150                         |
| Ghana Investment Promotion Centre (GIPC) confirmation       | GH¢75                               | GH¢75                          |
| Guarantees/Quarter  | 0.75%-1% (min GH¢50)                | 0.75%-1% (min GH¢50)           |
| Bank Cheques Issued   |                                     |                                |
| Stanbic Customers   | GH¢25                               | GH¢25                          |
| Non Stanbic Customers                                       | GH¢35                               | GH¢35                          |
| Exam/School fees related                                    | GH¢10                               | GH¢10                          |
| Loan/Overdraft  |                                     |                                |
| Arrangement Fee   | 1% of face value                    | 1% of face value               |
| Processing fee  | Min GH $\&$ 50 (1.5% of face value) | Min GH¢50 (1.5% of face value) |
| Temporary Excess (TOD) arrangement fee                      | Min GH¢50 (4% of face value)        | Min GH¢50 (4% of face value)   |
| Insurance   |                                     |                                |
| Penalty: Refund Premium on Delayed Insurance Policy Renewal | GH¢200                              | GH¢200                         |

## DIGITAL CHANNELS



| Transaction Type                     | Digital      |
|--------------------------------------|--------------|
| Transfers & Payments                 |              |
| Inter account transfers              | Free         |
| Transfers to other banks-ACH         | GH¢5         |
| Transfers to other banks-RTGS        | GH¢30        |
| Transfers to other banks-GIP         | 1% Max GH¢10 |
| Transfer to Mobile Money Wallets-GIP | 1% Max GH¢10 |
| Bill Payments                        | Free         |
| Salary processing to other banks     | Free         |
| Bulk Payments                        | N/A          |
| Instant Cash                         | GH¢1         |
| POS (Merchant Service Commission)    | Min 2% - 4%  |
| Account Services                     |              |

SMS/Email Alert

Free



### Keeping cost down

- Using a Stanbic Bank ATM to make a cash withdrawal is cheaper than using another bank's ATM.
- Using internet banking to initiate transfers is cheaper than doing it over the counter in a branch.
- Always have enough money in your account to coveryour **standing** and debit orders. You may have to pay a fee if there is not enough money in your account, and transactions could be unpaid.
- Ensure that you have enough money to meet regular payments like loan repayments and debit orders.
- Keep your Stanbic Bank card in a safe place to avoid paying for replacements.

### WHAT YOU GET



### Control

Get competitive rates offering guaranteed returns

Manage your overdraft limits from your device using our mobile banking app

Independence



Know your money is safe when making payments in-store, online or overseas

Security

### VALUE ADDED SERVICE



#### **Instant Cash**

Tokenised cash on ATMs to enable customers perform cardless withdrawals. Tokens for withdrawals are generated via USSD(\*715#).



#### MobyCash

On-premise secure cash pick ups for clients with instant value to accounts.



### Data

Buy your 4G Surfline and Busy Data on any of our digital channels.



#### **TV Subscription**

Pay your DSTV, GOTV and DSTV Box Office subscriptions with any of our digital channels.



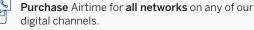
#### **Mobile Money Cashout**

Give Mobile Money users the option to withdraw from their wallet using the Token generation method on a Stanbic ATM 24/7



#### Airtime

**Instant Pay** 



#### Account to wallet (\*170#)

Transfer money IN and OUT via Mobile Money linkage. Transfer from your account to wallet and wallet to account.

Local bank beneficiaries receive instant value on transfers

completed on Stanbic Online Channels.



#### Utility

Pay your post-paid Electricity bills, Water bills and SSNIT contribution via our digital channels.



#### **Cardless Cash Deposit**

Now possible for third party and non-card holders to make ATM cash deposits.

### THE FOLLOWING TIPS WILL ASSIST YOU IN BANKING FASTER AND **CHEAPER - AT YOUR OWN CONVENIENCE**



Swipe your Debit, Cheque or Credit card when purchasing at retailers.

🕸 Electronic transfers using Internet, Cellphone and  $\square$  Telephone banking, as well as the Mobile App, is cost-effective.



Shop online with your Cheque or Credit card.



Avoid paying cheque or cash deposit fees and have money transferred into your account.

If you have any questions about these products and services or anything else that we offer, please call our 24/7 Customer Care Centre or visit our nearest branch.

Toll free line: 18080 (MTN) or 0800 10009 (Vodafone) +233(0)302815789

Email: customercare@stanbic.com.gh

#### NB

\*\*\*Withdrawals on other Banks ATM attracts a charge. Stanbic ATM withdrawals are free. Electronic transfers may be subject to the E-levy of 1% in line with the Electronic Transfer Levy (Amendment) Act 2022 (ACT 1089)